

Jennifer Kunst, PhD

Psychoanalytic Essentials

Continuing Education Program

Jennifer Kunst, PhD is approved by the California Psychological Association to provide continuing professional education for psychologists. The California Board of Behavioral Sciences accepts continuing education credit granted by the California Psychological Association or by any of its Approved Providers. Jennifer Kunst, PhD maintains responsibility for this program and its content.

The California Board of Behavioral Sciences recognizes CPA's continuing education credits for use by CA mental health professional licensees (psychologists, LCSWs, LMFTs, etc).

If you plan to use the credits in another state please check with that licensing jurisdiction to see if the credits will be accepted.

Complaint Policy

Jennifer Kunst, PhD is fully committed to conducting all activities in strict conformance with the American Psychological Association's Ethical Principles of Psychologists. Jennifer Kunst, PhD will comply with all legal and ethical responsibilities to be non-discriminatory in promotional activities, program content and in the treatment of program participants. The monitoring and assessment of compliance with these standards will be the responsibility of the CPA PAS CE Program Director in consultation with Dr. Kunst.

While Jennifer Kunst, PhD works to assure fair treatment for all participants and attempts to anticipate problems, there will be occasional issues which will require intervention and/or action on the part of the program staff. This procedural description serves as a guideline for handling such complaints.

When a participant, either orally or in written format, files a grievance and expects action on the complaint, the following actions will be taken. 1. If the complaint concerns a speaker, the content presented by the speaker, or the style of presentation, the individual filing the complaint will be asked to put his/her comments in written format. Dr. Kunst will then pass on the comments to the speaker, assuring the confidentiality of the grieved individual. If Dr. Kunst is the speaker, the individual filing the complaint may submit his/her comments to her directly or, if preferred, to the CPA PAS Program director for consideration. 2. If the complaint concerns a workshop offering, its content, level of presentation, or the facilities in which the workshop was offered, Dr. Kunst will mediate and will be the final arbitrator. If the participant requests action during a workshop or conference, Dr. Kunst or her representative will: a. attempt to move the participant to another presentation or b. provide a credit for a subsequent presentation or c. provide a partial or full refund of the registration fee. Actions 2b and 2c will require a written note, documenting the grievance, for record keeping purposes. The note need

not be signed by the grieved individual. 3. If the grievance concerns the business practices of Dr. Kunst's CE program, in a specific regard, the CPA PAS CE Program Director or Administrator will attempt to arbitrate.

Respect and Diversity Statement

Psychoanalysis has rightly been criticized for its explicit and implicit biases regarding race, culture, gender, sexuality, and many other important individual and societal dynamics and issues. Dr. Kunst seeks to lead thoughtful, respectful, open-minded, passionate, and respectful discussions about these biases, exploring and embracing differences by fostering an inclusive and safe learning environment.

Special Needs

Dr. Kunst will take all available steps to make accommodations for participants with physical disabilities, including vision and hearing needs, using the guidelines set by the Americans With Disabilities Act (ADA). If you have a special need, please contact Dr. Kunst by telephone at (626) 584-1670 or by email at jenkunst@gmail.com. Every effort will be made to provide accommodation if the request is received one week prior to the event, which will ensure we have ample opportunity to meet your needs.

Refund and Attendance Policy

CANCELLATIONS are subject to a 20% processing fee and must be received 7 days prior to be eligible for a refund. IMPORTANT NOTICE: Those who attend this workshop in full and complete the appropriate evaluation form will receive CE credits. Please note that credit will only be granted to those who attend the entire workshop. Partial credit is not an option. Those arriving more than 15 minutes after the start time or leaving before the workshop is completed will not receive CE credit.